

SPECIAL MEETING  
CITY COUNCIL

FEBRUARY 20, 2014

The Mayor and City Council of the City of Syracuse, Nebraska met at 6:00 P.M. on February 20, 2014 in special session at FirstBank of Nebraska at 320 5<sup>th</sup> Street. Present were Mayor Ortiz, Council members Lyon, Dettmer, Lutjemeyer and Henke. Notice of meeting was given by posting in three places. A copy of the posting notice and acknowledgement of notice to the Council is attached to these minutes. Availability of the agenda was communicated in the advance notice. All proceedings hereafter shown were taken while the meeting was open to the public.

Mayor Ortiz explained to the residents attending the Town Hall meeting that the main complaint he receives is with the service provided by Zito Media, LLC. Mayor Ortiz stated that this forum will give residents an opportunity to understand the City's options and also let residents ask representatives from Zito Media questions about their service.

City Attorney Jerry Stilmock explained the history of cable service in Syracuse. Attorney Stilmock stated that the City currently does not have a contract in force with Zito Media. Zito Media has paid for the pole attachment fees for 2013 and franchise fee for the first half of 2013.

Attorney Stilmock also stated that he has contacted several other cable television providers and they are currently not interested in providing service for Syracuse.

Over nineteen residents stated their complaints and concerns, from tiling picture, freezing picture, no audio, channels out, outdated boxes and occasionally no channels for days. Also, numerous complaints were voiced over rude or poor service by technicians. The internet and phone service were reported to be working very well.

Shay Borders, Director of Operations for Zito Media addressed the crowd and gave a history of how Zito Media came to purchase the cable television service in Syracuse. Mr. Borders stated that Zito is currently working on improving communication and technical support, hiring of more qualified technicians, working on setting up method of communication with the Mayor and Council, repeat trouble calls, set up an email address which will enable City Hall to communicate problems or concerns directly and work on solving the problems with picture tiling and audio problems.

Mr. Borders stated that he has the list of names of the resident who had addressed the Mayor and Council and he will have their technicians take care of their problems as soon as possible.

Mr. Borders stated that Zito Media appreciates all their customers and will be working on providing better service to the residents of Syracuse in the future.


Council member Lyon stated his problems with Zito Media.

Mayor Ortiz thanked Mr. Borders and residents for coming to the meeting and stated that he will continue to work with Zito Media to be sure that the residents of Syracuse are provided with quality cable television.

Council member Lutjemeyer made the motion to adjourn at 8:15 P.M., second by Henke. Roll Call: Yeas: Lyon, Dettmer, Lutjemeyer, Henke. Nays: None.

I the undersigned Clerk hereby certify that the foregoing is a true and correct copy of the proceedings had and done by the Mayor and Council; that all of the subjects included in the foregoing proceedings were contained in the agenda for the meeting; kept continually and available for inspection at the office of the City Clerk; that such subjects were contained in the said agenda for at least twenty-four hours prior to the said meeting; that at least one copy of the reproducible material discussed at the meeting was available at the meeting for the examination and copying by members of the public; that the said

minutes were in written form and available for public inspection within ten working days or prior to the next convened meeting of the body; that all news media requesting notification concerning time and place of said body were provided advance notification of time and place of said meeting and subjects to be discussed at said meeting.

  
City Clerk

  
Mayor